2 PUBLIC UTILITIES COMMISSION 3	
3	
4 October 16, 2012 - 10:04 a.m.	
Concord, New Hampshire 5	
6	
RE: DG 12-265 ENERGYNORTH NATURAL GAS, INC.	
d/b/a LIBERTY UTILITIES: 8 Winter 2012-2013 Cost of Gas.	
9	
PRESENT: Marcia A. B. Thunberg, Esq. (Presiding as Hearings Examiner)	
11	
Sandy Deno, Clerk	
13	
APPEARANCES: Reptg. EnergyNorth Natural Gas, Inc.	
d/b/a Liberty Utilities: Sarah B. Knowlton, Esq.	
Reptg. Residential Ratepayers:	
Rorie E. P. Hollenberg, Esq. Donna McFarland, Finance Director	
Office of Consumer Advocate	
Reptg. PUC Staff: Alexander F. Speidel, Esq.	
Stephen Frink, Asst. Dir./Gas & Water Robert Wyatt, Gas & Water Division	Div.
21	
22	
Court Reporter: Steven E. Patnaude, LCR N	<u> 52</u>
24	O. J2

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2		EXHIBITS	
3	EXHIBIT NO.	DESCRIPTION	PAGE NO.
4	1	Confidential Winter 2012-2013 Cost of Gas filing, including	7
5		testimony, schedules & tariff pages (CONFIDENTIAL & PROPRIETARY)	
6	2	Redacted Winter 2012-2013 Cost	7
7		of Gas filing, including testimony schedules & tariff pages	,
8		(REDACTED - For public use)	
9	3	<u>Confidential</u> ENGI d/b/a Liberty Utilities revised tariff pages and	7
10		schedules (CONFIDENTIAL & PROPRIETARY)	
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PROCEEDING

2	MS. THUNBERG: Good morning. We'll open
3	today's hearing in Docket DG 12-265, EnergyNorth Natural
4	Gas, doing business as Liberty Utilities, has filed its
5	winter cost of gas. And, I'll state for the record that
6	Liberty Utilities is a regulated public utility engaged in
7	the business of distributing natural gas in 28 cities and
8	towns in southern and central New Hampshire, as well as
9	the City of Berlin. Liberty's filing was filed on
10	August 31st, 2012, and the filing updated a fixed or,
11	suggested a cost of gas change and a Fixed Price Option
12	rate change for the winter period beginning November 1st,
13	2012 through April 30th, 2013. It also filed a Local
14	Delivery Adjustment Clause charge change, and also changes
15	to supplier charges for the period November 1, 2012
16	through October 31st, 2013. I'm not sure if that is
17	correct, but you can correct me if I've cited the wrong
18	date from the order of notice?
19	MR. SPEIDEL: Which one? The
20	termination date?
21	MS. THUNBERG: The termination date for
22	November 1, 2012 through October 31, 2013 for supplier
23	charges. Did I cite that correctly?

{DG 12-265} {10-16-12}

MR. SPEIDEL: That's correct. Yes.

1 MR. WYATT: That's correct, yes. 2 MS. THUNBERG: Thank you, Staff. 3 MR. SPEIDEL: It's annually. 4 MS. THUNBERG: On September 9th, 2012, 5 the Commission issued an order of notice setting today as the hearing on this filing. The order of notice also 6 7 contained a summary of the proposed rate changes, so I won't reiterate those here. The record indicates that 8 9 Liberty filed an affidavit regarding its publication of 10 the order of notice on September 24th, 2012. So, that is 11 taken care of. Office of Consumer Advocate has filed a 12 13 letter indicating it would be participating today. 14 Commission has not received any other petitions for 15 intervention nor any public comments. And, I would ask at 16 this time if there are any petitions to intervene? 17 (No verbal response) 18 MS. THUNBERG: There appear to be no 19 other interventions. I would also, prior to taking 20 appearances, like to note, my name is Marcia Thunberg. 21 I've been appointed as the Hearings Examiner for today. 22 It is customary for the Hearings Examiner to issue a 23 report of the hearing at the conclusion. But I would 24 also, maybe in the overabundance of caution, note that I

1	also represent Staff in another adjudicative proceeding
2	that involves Liberty. And, I would suggest that my
3	recommendation filed with the Commission on this hearing
4	will not include a recommendation from myself, it will
5	just be a presentation of what was heard today. So, I
6	just wanted to make note of that. Didn't want there to be
7	any appearance of any bias or anything, given my dual
8	roles today. So, or, my dual roles for the Staff.
9	So, with that, can I start with
10	appearances please?
11	MR. KNOWLTON: Good morning, Hearings
12	Examiner Thunberg. My name is Sarah Knowlton. I'm with
13	Liberty Utilities. With me today are the Company's
14	witnesses, Michele Leone, Chico Dafonte, and Ann Leary.
15	And, also here from the Company, sitting at various
16	tables, are Theodore Poe, who is here in his capacity as a
17	National Grid employee, and Kevin Baxter as well. And,
18	from Liberty, ChristiAne Mason and Mary Casey.
19	MS. THUNBERG: Thank you. OCA?
20	MS. HOLLENBERG: Good morning. Rorie
21	Hollenberg and Donna McFarland, here for the Office of
22	Consumer Advocate.
23	MS. THUNBERG: Good morning. Thank you.
24	MR. SPEIDEL: Good morning. Alexander

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Speidel for the Staff of the Commission. I have with me
 1
       Staff Analyst Bob Wyatt and Steve Frink.
 2
 3
                         MS. THUNBERG: Now, a question for the
       parties.
                 Is there an agreement on marking of exhibits for
 4
 5
       identification today?
                         MR. KNOWLTON:
 6
                                        The Company has proposed
 7
       to mark the following exhibits for identification:
       Exhibit 1 would be the confidential winter cost of gas
 8
 9
       filing that was submitted on August 31st, 2012; Exhibit 2
10
       would be the redacted version of that same filing; Exhibit
11
       3 would be the confidential filing pages that were
       submitted on October 14th to the Commission; and Exhibit 4
12
13
       would be the redacted version of that October 14th filing.
14
                         MS. THUNBERG: Are there extra copies
15
       for the Hearings Examiner?
16
                         (Atty. Knowlton handing documents to
17
                         Atty. Thunberg.)
18
                         MS. THUNBERG: Thank you.
                         (The documents, as described, were
19
20
                         herewith marked as Exhibit 1 through
21
                         Exhibit 4, respectively, for
                         identification.)
22
23
                                        Is there going to be a
                         MS. THUNBERG:
24
       presentation by the Company of a witness panel?
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1
                         MR. KNOWLTON:
                                        Yes. The Company would
 2
       propose by first calling Michele Leone, and then, after
 3
       Ms. Leone has completed her testimony and there's been
 4
       cross-examination, we would present as a panel Ms. Leary
 5
       and Mr. DaFonte.
 6
                         MS. THUNBERG: Any objection to
 7
       proceeding with that?
 8
                         MS. HOLLENBERG:
                                          No.
 9
                         MR. SPEIDEL: If we could just back up a
10
       tiny little bit.
11
                         MS. THUNBERG:
                                        Uh-huh.
12
                                       Some of the Staff, we have
                         MR. SPEIDEL:
13
       a little bit of confusion about the dates of the materials
14
       that have been submitted for filing. If we could go over,
15
       we have a filing dated October the 12th of 2012, which are
16
       revised pages for the tariff. Would that be the
17
       October 14th filing referred to by Company counsel or --
18
                         MR. KNOWLTON: Yes. I apologize.
                                                            It's
19
       October 12th.
20
                         MR. SPEIDEL:
                                       Thank you very much.
21
                         MR. KNOWLTON: Thank you for clarifying
22
       that.
23
                                        Any other procedural
                         MS. THUNBERG:
24
       issues before we start with the panel?
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1	(No verbal response)
2	MS. THUNBERG: Okay. Thank you.
3	Attorney Knowlton, you may proceed.
4	MR. KNOWLTON: The Company calls Michele
5	Leone.
6	(Whereupon Michele V. Leone was duly
7	sworn by the Court Reporter.)
8	MICHELE V. LEONE, SWORN
9	DIRECT EXAMINATION
10	BY MR. KNOWLTON:
11	Q. Good morning, Ms. Leone. Would you state your full
12	name for the record please.
13	A. Michele V. Leone.
14	Q. By whom are you employed?
15	A. National Grid.
16	Q. In what capacity?
17	A. I am the Manager of National Grid's Upstate New York
18	and New England Site Investigation and Remediation
19	Program.
20	Q. And, are you here today in your capacity as providing
21	services to Liberty Utilities through the Amended and
22	Restated Transition Services Agreement?
23	A. I am.
24	Q. And, do you have any responsibilities in your current

[WITNESS: Leone]

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1 position that relate to this winter cost of gas filing?
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- 2 A. The majority of the activities that were performed,
- 3 that are documented in the filing, were done by
- 4 National Grid -- or, by EnergyNorth, when was it was
- 5 still owned by National Grid. So, yes.
- 6 Q. And, you've -- and, we've marked for identification as
- 7 "Exhibit 1" the "EnergyNorth Natural Gas, Inc. d/b/a
- 8 Liberty Utilities Winter 2012 to '13 Cost of Gas"
- 9 filing. Do you have that before you?
- 10 A. I do not.
- 11 Q. Okay. May I give you a copy?
- 12 A. Sure.
- 13 (Atty. Knowlton handing document to
- Witness Leone.)
- 15 BY MR. KNOWLTON:
- 16 Q. Ms. Leone, does that filing contain testimony that was
- 17 prepared by you or under your direction?
- 18 A. Yes, it does.
- 19 Q. And, do you have any corrections or clarifications to
- 20 that testimony?
- 21 A. I do not.
- 22 Q. If I were to ask you the questions that are contained
- in that testimony today, would your answers be the
- 24 same?

1 Α. Yes. 2 MR. KNOWLTON: I have no further 3 questions for Ms. Leone. 4 MS. THUNBERG: OCA, do you have any 5 cross? 6 MS. HOLLENBERG: No thank you. 7 MS. THUNBERG: Attorney Speidel? Thank you, Attorney 8 MR. SPEIDEL: 9 Thunberg. 10 CROSS-EXAMINATION 11 BY MR. SPEIDEL: 12 Ms. Leone, could you please provide a brief update on Q. 13 the status of the Liberty Hill remediation effort. 14 Sure. As documented in my testimony, the State of New Hampshire, the New Hampshire DES filed a final decision 15 16 related to Liberty Hill in November of 2011, indicating 17 that it did not concur with the Company's recommended 18 remedial alternative. In December 2011, we appealed that. We are continuing with Settlement discussions 19 20 with the New Hampshire Attorney General's Office and 21 the New Hampshire DES to try and resolve that matter. 22 To date, please identify the contaminated sites that Ο. 23 have been remediated, and total remediation costs, 24 legal costs in pursuing third party recoveries, and the

amount of third party recoveries, to the best of your ability.

A. Sure. Remedial activities have been performed on a number of the sites that we're working on. The sites that we are currently working on are Nashua, Concord, Concord Pond, Liberty Hill, and Manchester. None of the sites have been remediated to closure to date, but numerous activities have been performed as approved by the New Hampshire DES.

Our total environmental costs to date are \$30.6 million. We have recovered 22.8 million in insurance recoveries, and spent 7.2 million to pursue those insurance companies, for a net expense of \$15 million.

- Q. Okay. Thank you. Are there any additional or anticipated sites requiring remediation within the Liberty system?
- A. Yes. Numerous sites have Remedial Action Plans that have been submitted to New Hampshire DES, including Liberty Hill. That site will require remediation once the appeal is resolved with the AG's Office and DES. The Manchester MGP site also has a Remedial Action Plan that has been approved by the New Hampshire DES. The Company is currently completing certain investigation

activities that were approved by DES as part of that report. Once that — those investigations are done and documented with the state, remedial activities will be required at that site. Also, the Concord Pond MGP site has a presumptive approval for additional remedial activities. However, we are still working through access from the New Hampshire DOT and the City of Concord. Those three sites we do anticipate further activities. There may also be additional activities at the Concord MGP site and the Nashua MGP site. We do not have Remedial Action Plans that have yet been submitted to the New Hampshire DES on those sites.

- Q. Thank you. Would you be able to provide an aggregate expected cost figure for those remediation efforts that you just described and the potential for third party recoveries?
- A. For the Liberty Hill site, the cost or the anticipated cost, as documented in the Remedial Action Plan for the site for the remedy that we proposed was 10.9 million. For the Manchester MGP site, that -- the cost documented in the Remedial Action Plan for that site were approximately 10 to 12 million. And, we don't have a cost at this point for the Concord Pond work, as we still are negotiating with the City of Concord and

[WITNESS: Leone]

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1
          DOT as to what exactly that project will entail.
                         And, then, for third party recoveries,
 2
 3
          we are currently receiving third party recoveries from
          three entities: For the Manchester site, the Concord
 4
 5
          site -- the Concord Pond site, and the Nashua site.
 6
          And, we anticipate that -- there are ongoing third
 7
          party recoveries, and we anticipate that they will
          continue through the course of those projects.
 8
 9
                         MR. SPEIDEL: Thank you, Ms. Leone.
10
                         (Atty. Speidel conferring with Mr. Frink
11
                         and Mr. Wyatt.)
                         MR. SPEIDEL: Thank you. No further
12
13
       questions from Staff.
14
                         MS. THUNBERG:
                                        I don't -- there are no
15
       questions that I have. I don't know if, Attorney
16
       Knowlton, you have any redirect?
17
                         MR. KNOWLTON:
                                        No.
                                             I have no redirect.
18
                         MS. THUNBERG:
                                        I guess we're done with
19
       this witness, is that correct?
20
                         MR. KNOWLTON: Yes, that's correct.
21
       And, I would also ask, if we're done with this witness,
22
       whether she may be excused from the hearing, unless
23
       there's any need for her to stay, she could return to her
24
       other job duties?
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15 [WITNESS PANEL: Leary~DaFonte] 1 MS. HOLLENBERG: No objection. 2 MR. SPEIDEL: No objection also. 3 MS. THUNBERG: Okay. Then, yes, you can 4 be excused as the witness for today. Thank you. Do you 5 have another witness? 6 MR. KNOWLTON: Yes. The Company would 7 call Ann Leary and Chico DaFonte to sit as a panel please. 8 (Whereupon Ann E. Leary and 9 Francisco C. DaFonte were duly sworn by 10 the Court Reporter.) 11 MS. THUNBERG: Thank you for swearing them in. Attorney Knowlton, would you like to start your 12 13 direct. 14 MR. KNOWLTON: Thank you. 15 ANN E. LEARY, SWORN 16 FRANCISCO C. DaFONTE, SWORN 17 DIRECT EXAMINATION 18 BY MR. KNOWLTON: 19 Ms. Leary, I'll start with you. Would you please state Q.

- 20 your full name for the record.
- 21 (Leary) Yes. My name is Ann Leary.
- 22 By whom are you employed?
- 23 (Leary) National Grid.
- 24 In what capacity? Q.

- 1 A. (Leary) I am the Manager of Gas Pricing.
- Q. Do you have responsibility in that role for the winter cost of gas filing that was submitted today -- excuse me, submitted on August 31st and being considered today?
 - A. (Leary) Yes, I do. In accordance with the Amended and Restated Transitional Services Agreement between National Grid USA and EnergyNorth, National Grid employees will be providing services to EnergyNorth to prepare such filings.
- Q. And, do you have before you what we've marked as
 "Exhibit 1", which is the confidential version of the
 winter cost of gas filing?
- 14 A. (Leary) Yes, I do.

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9

- Q. And, that filing contains prefiled direct testimony from you, correct?
- 17 A. (Leary) That is correct.
- 18 Q. Was that prepared by you or under your direction?
- 19 A. (Leary) Yes, it was.
- 20 Q. Do you have any corrections to your testimony today?
- 21 A. (Leary) Yes. I'd like to make a few corrections.
- First, I will kind of review, as Exhibit 3 and 4, which
- were a set of revised tariff pages that we had
- 24 submitted on October 12th. The first one is on Bates

stamp Page 0084. The Company submitted a revised

Dominion gas tariff, which supports some of the rates
included in our cost of gas filing.

- Q. And, if I might jump in there, and that's been marked I believe as "Exhibit 4", that revised Dominion tariff page today?
- A. (Leary) That's correct. In addition, for Exhibit 4, we also submitted, it's a revised Bates stamp Page 0094, which was the Union Gas tariff. Then, in both Exhibit 3 and 4, we submitted revised Schedule 6, which was Bates stamped Pages 0098, 0100, 0101, and 0102, which contained revisions to the redaction that the Company had actually submitted in its initial filing. And, in fact, in both versions, on Bates stamp Page 0102 and 0101, the Company has redact -- has actually no longer redacted Lines 1 -- 182 to 186, and, on Bates stamp 0102, no longer has redacted Lines 230 through 234. These were actual rates from tariff pages that were not confidential.

In addition to these changes, the

Company also has a few other changes it would like to

make in accordance with some of the discovery that was

asked during this process. First, and also keeping to

this Schedule 6, which, again, will be on the Company,

1	on Schedule 6, Bates stamp Page 0114, Line 164, had an
2	incorrect fuel percentage charge.
3	MS. THUNBERG: Can I interrupt you,
4	Ms. Leary, just to ask you which exhibit you're referring
5	to? I know that multiple exhibits have the same Bates
6	stamp pages.
7	WITNESS LEARY: Okay. And, we could go
8	to Bates stamp Page 1
9	MR. KNOWLTON: I believe it's Exhibit 1
10	that you would be looking at, which is the confidential
11	version of the Company's initial filing at the end of
12	August.
13	WITNESS LEARY: Correct.
14	BY THE WITNESS:
15	A. (Leary) So, if we turn to Bates stamp Page 0114, and we
16	look at Line 164, in the month of November, the Company
L /	had reflected a fuel percentage of "1.02", and it
	had reflected a fuel percentage of "1.02", and it should have been "1.2 percent".
17 18 19	
18	should have been "1.2 percent".
18 19	should have been "1.2 percent". MS. THUNBERG: I'm sorry to interrupt
18 19 20	should have been "1.2 percent". MS. THUNBERG: I'm sorry to interrupt your presentation, but I'm on Bates stamp 0114, of Exhibit
18 19 20 21	should have been "1.2 percent". MS. THUNBERG: I'm sorry to interrupt your presentation, but I'm on Bates stamp 0114, of Exhibit 1, and I don't have any line numbers.

1	MR. SPEIDEL: And, I think, as a general
2	matter, Staff would recommend that, for the benefit of the
3	court reporter, that we slow down the reading of the
4	numbers by the witness just a little bit. We're kind of
5	zooming through a lot of figures.
6	MS. THUNBERG: Thank you, because I'm
7	writing frantically, too. Thank you.
8	WITNESS LEARY: I apologize. It was
9	Bates stamp Page 0101.
10	MS. THUNBERG: On Exhibit 1?
11	WITNESS LEARY: On Exhibit 1.
12	MS. THUNBERG: Thank you.
13	BY THE WITNESS:
14	A. (Leary) Line 164, the first column, under "November",
15	reads "1.2 percent". It should have been
16	"1.02 percent". This correction had no impact on the
17	cost of gas factor that the Company proposed today.
18	However, in the Company's first trigger filing, the
19	Company will incorporate this change.
20	The next change will be on Bates stamp
21	Page 0171. On this page, the Company reflected a rate
22	case a rate case interest of "\$4,804". It should
23	have been "\$4,303". This correction will be reflected
2.4	in next year's reconciliation since this is simply a

forecast of interest. 1 On testimony, Bates stamp Page 0012, 2 3 Line 1, it should read "LDAC filing are based on Exhibit B", not "Exhibit C". 4 5 And, finally, in the Company's 6 reconciliation filing, the Company had omitted its 2011 7 FPO administration charges of approximately \$43,000. The Company has discussed this with Staff and will 8 9 include it in next year's reconciliation filing. 10 BY MR. KNOWLTON: 11 Ms. Leary, do you have an update on the status of the Ο. FPO, the number of participants in the FPO from what 12 13 was provided in your testimony? 14 (Leary) Yes, I do. As of October 11th, the Company has 15 enrolled approximately 8,962 customers on its FPO rate. 16 Q. Ms. Leary, subject to the corrections that you've made 17 to your testimony, if I were to ask you the questions 18 today that are contained in your answers -- or, excuse 19 me, if I were to ask you the questions today contained 20 in your testimony, subject to the corrections that

(Leary) Yes, they would. Α.

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Thank you. Mr. DaFonte, I'll move to you now. If you Q. would please state your full name for the record.

you've made, would your answers be the same?

[WITNESS PANEL: Leary~DaFonte]

- 1 A. (DaFonte) Francisco C. DaFonte.
- 2 Q. By whom are you employed?
- 3 A. (DaFonte) Liberty Energy Utilities (New Hampshire)
- 4 Corp.
- 5 Q. And, what is your role with that company?
- 6 A. (DaFonte) I am the Director of Energy Procurement.
- 7 Q. And, in your role as Director of Energy Procurement, do
- 8 you have responsibilities associated with the Company's
- 9 winter cost of gas filing?
- 10 A. (DaFonte) Yes, I do.
- 11 Q. What are those responsibilities?
- 12 A. (DaFonte) I'm responsible for providing an outline of
- the resources that will be available to the Company in
- order to satisfy the forecasted demands of its firm
- customers for the winter period.
- 16 Q. Do you have before you what's been marked for
- identification as "Exhibit 1", which is the
- 18 confidential winter cost of gas filing?
- 19 A. (DaFonte) Yes, I do.
- 20 Q. And, that filing contains your prefiled direct
- 21 testimony, correct?
- 22 A. (DaFonte) Yes, it does.
- 23 Q. Was that prepared by you or under your direction?
- 24 A. (DaFonte) Yes, it was.

22

- Q. Do you have any clarifications or corrections to that testimony?
- 3 A. (DaFonte) I do not.
- Q. If I were to ask you the questions contained in that testimony today, would your answers be the same?
- 6 A. (DaFonte) Yes, they would.
- 7 MR. KNOWLTON: The two witnesses are 8 available for cross-examination.
- 9 MS. THUNBERG: All right. Attorney
 10 Hollenberg, do you have any cross?
- MS. HOLLENBERG: No thank you.
- MS. THUNBERG: Attorney Speidel, do you
- 13 have any cross?
- MR. SPEIDEL: Yes, I do. Thank you.

15 CROSS-EXAMINATION

- 16 BY MR. SPEIDEL:
- Q. Ms. Leary, in general terms, how does the proposed
 2012-2013 peak period cost of gas rate compare to last
 year's seasonal average rate?
- 20 A. (Leary) The proposed 2012-2013 peak cost of gas rate is
 21 approximately 5.9 cents lower than last winter's
 22 average cost of gas rate.
- Q. And, what is the rate impact on a typical residential heating customer expected from this change?

- A. (Leary) Looking at both this change, which is the

 change in the cost of gas, and the change in our LDAC

 factor, the Company is expecting that a residential

 heating customer will pay approximately \$96 less this

 winter than last winter, which equates to about an

 8.8 percent total bill decrease.
 - Q. It would seem, from your earlier testimony related to the number of Fixed Price Option customers that have signed up, that the Company has sent out its Fixed Price Option enrollment letter for this peak period, is that correct?
- 12 A. (Leary) That is correct.

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- Q. Okay. And, could you briefly summarize last year's FPO participation and the results of the program.
 - A. (Leary) Yes. We had about 12 percent customers

 participate in our FPO rate last year. And, a typical

 residential heating customer paid approximately \$76

 more than a cost of gas factor customer would have

 paid, which was -- which averaged about, you know,

 between \$12 and \$13 a month more.
 - Q. Thank you. Now, how do the current NYMEX natural gas futures prices compare to those used to determine the cost of gas rates?
- 24 A. (Leary) We took a look at the 15-day NYMEX ending

- October 11th. And, the average NYMEX over the winter

 period was \$3.67 versus the \$3.41 that we had in our

 filing, which is about a 26 cents per dekatherm

 increase over the NYMEX we had used to come up with our

 proposed cost of gas factor.
- Q. Would there be a difference in the cost of gas rates if they were based on updated costs in futures prices?
 - A. (Leary) We took a look at a revision to the cost of gas factor. We looked at not only updating the NYMEX, we also updated some of the settlement hedges from the initial time that we made the filing. And, those two changes resulted in a change in the cost of gas factor of about a penny. So, we didn't submit a revised filing at this time.
- Q. Thank you. And, that would have been an upward adjustment of the --
- 17 A. (Leary) Oh, excuse me. It would have been an increase,
 18 yes. Correct.
- 19 Q. Thank you. Ms. Leary, approximately what percentage of
 20 the gas supplies in this forecast are hedged,
 21 pre-purchased, or otherwise tied to a predetermined
 22 fixed price?
- 23 A. (Leary) Approximately 63 percent.

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Q. In terms of demand forecasting, how does this year's

- demand forecast compare to last year's, and if you could provide a little background about that?
- 3 A. (DaFonte) I'll answer that.
- 4 Q. Okay.

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- 5 (DaFonte) The demand forecast for this winter period is 6 approximately 6.2 percent less than last year's 7 forecast. And, that's primarily driven by the assumption last year of a rebound in the economy, 8 9 primarily for the C&I customer group. That, obviously, 10 did not materialize, and that assumption is no longer 11 being used in this particular forecast. And, so, we're looking at a relatively stagnant economic growth 12
 - Q. Now, I guess this would be back to Ms. Leary. How does the proposed LDAC rate for this year compare to last year's rate?
 - A. (Leary) For both the residential heating and the residential non-heating, the rate is around four cents lower this year. This decrease is primarily the result of a decrease in our energy efficiency factor, and also a decrease in the rate case expense --
 - (Court reporter interruption.)

23 **CONTINUED BY THE WITNESS:**

pattern.

24 A. (Leary) Oh. Rate case/true-up factor we had in effect

- 1 last year.
- 2 BY MR. SPEIDEL:
- Q. Do any of the current LDAC components expire at the end of October?
- A. (Leary) Yes. One factor will expire. Last year, we had a one-time factor, we had a -- for a company allowance factor. It was simply an allocation of costs between our sales and our transportation customers.

 That will expire this October.
- Q. Okay. Thank you. And, are there any new LDAC components starting on November the 1st of 2012?
 - A. (Leary) There are no new factors that are starting.

 But just wanted to point out that we will, for the first time since November of 2007, actually have an Environmental Surcharge Factor. It's been zero since 2007.
 - Q. And, you probably have this at your fingertips. The Environmental Surcharge Factor is proposed as?
- 19 A. (Leary) Point -- it's really one-tenth of a cent.
- 20 Q. Thank you.

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MS. THUNBERG: Can I interrupt at this
point? And just, you were referring to one of the
exhibits. Could you just for the record state what page
and which exhibit number you were getting that number

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from?
 1
                         WITNESS LEARY:
 2
                                         Sure.
 3
                         MS. THUNBERG:
                                        Thank you.
 4
                         WITNESS LEARY:
                                         It was actually Bates
 5
       stamp Page 0050, and it was our "Proposed Revised Tariff
 6
       Page 91".
 7
                                        Which is in which exhibit
                         MS. THUNBERG:
       please?
 8
 9
                         WITNESS LEARY: Oh.
                                              Exhibit 1.
10
                         MS. THUNBERG:
                                        Thank you, Attorney
11
       Speidel, for my interruption.
12
                                       Oh, no. That's all right.
                         MR. SPEIDEL:
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                                        Please continue.
                         MS. THUNBERG:
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     BY MR. SPEIDEL:
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          On Pages 17 and 18 of your testimony, and I'll double
     Q.
16
          check to make sure that I'm referring to the proper
17
          specific pages, because there is some level of overlap
18
          between Bates pages and numeral pages. Just one second
19
                Yes. We'll be going with Bates stamp pages for
          here.
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          consistency. So, this would be Exhibit 1, Bates Page
21
          0016 and Bates Page 0017.
22
                         There's a reference to the fact that the
23
          Company has included the uncollected residual balance
24
          of its temporary rate reconciliation adjustment and
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- calculated a surcharge to recover those expenses. Is that calculation on a supporting schedule in this cost of gas filing?
- 4 A. (Leary) Yes. That can be found on Bates stamp Page 0171.
- Q. Okay. And, on Bates Page stamped 0171, the "rate case expense factor" so-called is provided as what dollar amount?
- 9 A. (Leary) The Company will be seeking to recover \$430,773.
- 11 Q. And, the factor on a per therm basis is?
- 12 A. (Leary) Oh. Approximately two-tenths, it's almost -well, approximately three-tenths of a cent.
- Q. Thank you. Now, Schedule 9 of the cost of gas

 forecast, and I will provide a Bates stamp page for the

 hearing's participants in just a sec. Yes. This would

 be Bates Page 0125 in Exhibit 1. Do the demand costs

 now reflect the final Settlement rates from the

 Tennessee Gas Pipeline rate filing?
- 20 A. (Leary) Yes, they do.
- Q. Has the reconciliation of last year's cost of gas results been audited by the PUC Audit Staff?
- 23 A. (Leary) Yes, they have.
- 24 Q. Were there any issues related to the audit of last

- 1 year's cost of gas?
- 2 A. (Leary) No. There were no issues.
- Q. Has the Company provided the PUC Audit Staff with the supporting documentation for environmental remediation
- 5 costs and litigation expenses?
- 6 A. (Leary) Yes, we have.
- Q. Has the Audit Staff completed its audit of those environmental remediation and litigation costs and expenses?
- 10 A. (Leary) Not that I'm aware of.
- Q. And, have there been any interim issues discovered or brought to the attention of the Company during the course of the audit?
- 14 A. (Leary) Not that I'm aware of.
- Q. Okay. If any other issues arise prior to the issuance of the final audit report, does the Company expect them to be resolved similar to prior years?
- 18 A. (Leary) Yes, we do.
- Q. And, what is that usual method of resolving these issues?
- A. (Leary) If they have -- if the audit has not been

 completed before the time of the order, what we've

 generally done is, you know, continue the investigation

 past that date of November 1st, and then we will

- incorporate any other changes that they find in our next year's filing.
- Q. Thank you. I'd like to direct these questions to Mr.

 DaFonte. Mr. DaFonte, are you aware of any operational problems or supply disruptions during the last year that have affected EnergyNorth?
- 7 A. (DaFonte) No, I am not.
- Q. The Company filed its annual Seven Day Peak Shaving

 Storage Requirement Report on October the 1st of 2012,

 pursuant to Puc Rule 509.16. Is this Peak Shaving

 Storage Requirement Report prepared by you or under

 your direction?
- 13 A. (DaFonte) Yes, it was.
- Q. Do you foresee any likelihood of EnergyNorth
 experiencing any liquified natural gas or propane peak
 shaving supply issues for this winter period?
- 17 A. (DaFonte) No, I do not.

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- Q. Does the Company expect that there will be updated
 capacity demand charges in the near future that will
 impact the monthly over/under cost of gas rate
 calculations?
 - A. (DaFonte) We're hopeful that there will be a resolution to the PNGTS rate case, as well as the TransCanada rate case. But, at this time, we're not expecting that

[WITNESS PANEL: Leary~DaFonte]

- 1 there will be any immediate decision in either of those 2 two cases.
 - Mr. DaFonte, have you been able to visit and assess the Q. readiness of each of the Company's on-site liquified natural gas and propane/air vaporization and storage facilities?
 - (DaFonte) I have not been to each of the facilities Α. personally. We will be testing those facilities shortly, once we get into some colder weather. And, at that time, I will be present at those facilities to witness some of the testing. And, I expect that there will be no issues. We do have very good operational employees in place to man those facilities.
- 14 Is there a subordinate that reports to you directly Q. regarding the management of these facilities?
 - Α. (DaFonte) There is no direct report to me. That is under the Operations Group. But that individual essentially runs the Gas Control Group, but is also the primary contact for the operation of those facilities.
 - Q. Thank you. Mr. DaFonte, do you believe that the Company has sufficient qualified plant operators, support staff, and supervisors to maintain and operate the facilities if needed this winter?
- 24 Α. (DaFonte) Yes, I do.

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1	Q.	Okay. And, this would be generally for Ms. Leary or
2		Mr. DaFonte, the panel at large. This is the first
3		cost of gas filing prepared under Liberty Utilities'
4		direction. How much of the filing was prepared by
5		National Grid under the Transition Service Agreement?
6	Α.	(DaFonte) I'll answer that. The filing was primarily
7		prepared under National Grid's auspice, particularly
8		the unit cost of gas factor was prepared exclusively by
9		National Grid. Liberty is in the process right now of
10		hiring a rate analyst that will work with Ms. Leary
11		going forward. So that that transition process will
12		take place, at least we're hopeful that, for next
13		year's winter cost of gas filing, that the Liberty
14		analyst will be much more involved and hopefully
15		heading up that process, with review by National Grid,
16		but that is the intent.
17		On the gas supply and forecasting side,
18		again, National Grid was primarily responsible for
19		developing the forecast, and also running the SENDOUT
20		models. But there was significant review on the part
21		of Liberty Utilities.
22		With regard to asset management
23		arrangements and supply procurement for this upcoming

winter, National Grid developed the initial asset

- management agreements, two of those. And, the last
 one, Liberty actually took the onus of developing the
 RFP, and also conducting the analysis, with a review by
 National Grid.
 - Q. Thank you. So, would it be expected that the summer cost of gas filing filed by Liberty Utilities will still have a significant component of National Grid participation in the process of developing the materials, is that correct?
 - A. (DaFonte) Yes. Absolutely. Particularly, again, on the cost of gas factor. I think that, on the gas supply piece, we're in the process of doing more of that transition, but we would still have significant input from National Grid.

MR. SPEIDEL: Thank you very much, Ms. Leary and Mr. DaFonte. I think Staff is all set with this panel. Is that correct, gentlemen? Thank you very much.

MS. THUNBERG: I have a couple questions.

20 BY MS. THUNBERG:

Q. Ms. Leary, when you were going through the corrections to Exhibit 1, you prefaced by saying that "Staff is aware of these corrections." I just want to make sure I heard you correctly. Is that correct?

- A. (Leary) That is correct.
- 2 Q. And, when you were being cross-examined by Attorney 3 Speidel, you had referred to Exhibit 1, Page 0171, and the rate case expense number that, originally in the 4 5 exhibit, "\$4,804", you corrected that to "4,303", 6 according to my notes. But, when you responded to 7 Attorney Speidel, there was, I thought, a different number that you were stating. So, I just want to make 8 9 sure of what number is correcting that "4,804"?
 - A. (Leary) When I was responding to Attorney Speidel, I was quoting the number on Page 0171, Bates stamp 0171 of Exhibit 1.
- 13 Q. Uh-huh.

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- A. (Leary) I did not include the adjustment for the \$500.

 So, when I -- when he asked me "what was the total rate case expense?", I indicated it was "430,773". Based on the correction, it should have been \$500 less.

 However, that will not change the factor that I quoted.
- 19 That \$500 will not have any impact on that factor.
- MS. THUNBERG: Those are the only
 questions that I had. Attorney Knowlton, did you have any
 redirect of the panel?
- MR. KNOWLTON: I have one, one question for Mr. DaFonte.

Τ	REDIRECT EXAMINATION
2	BY MR. KNOWLTON:
3	Q. Mr. DaFonte, you were asked on cross-examination by
4	Staff about the operation of the vaporization and
5	storage facilities of the Company, do you recall that?
6	A. (DaFonte) Yes, I do.
7	Q. Has there been any continuity among those employees
8	from as the ownership of the company has changed
9	from National Grid to Liberty ownership?
10	A. (DaFonte) Yes. The employees are the same employees
11	that have been there for years. So, there's really no
12	change in terms of the individuals that will be
13	responsible for operating those facilities.
14	MR. KNOWLTON: Thank you. The Company
15	has no further questions for the panel.
16	MS. THUNBERG: The witness panel may be
17	excused. I note in the record there are no other prefiled
18	testimony. So, is it fair to conclude that there are no
19	other witnesses that will be offered today?
20	MR. SPEIDEL: As far as Staff is
21	concerned, yes.
22	MS. HOLLENBERG: Yes.
23	MS. THUNBERG: Okay. And, OCA is "yes"?
24	MS. HOLLENBERG: Yes.

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                         MS. THUNBERG:
                                        Okay. Well, then, at
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       this point, we have, I thought, general agreement on the
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       marking of the exhibits for identification. Is there any
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       objection to striking the identification and admitting
 5
       those exhibits?
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                         MS. HOLLENBERG: No objection.
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                         (Atty. Speidel shaking head in the
                         negative.)
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                         MS. THUNBERG: Okay. No objection.
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       we will admit those exhibits as full exhibits as they were
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       marked in the hearing.
                         Are there any other procedural issues to
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      be raised?
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                         MS. HOLLENBERG: No thank you.
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                         MS. THUNBERG: Okay.
                                               None.
                                                      Then, at
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       this point, I believe we would move to closing statements.
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       And, so, I think we're going in the same order, Attorney
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       Knowlton, then OCA, and then Staff, or do -- I forget, do
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       we reverse it?
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                         MR. KNOWLTON:
                                        Reverse it.
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                         MS. THUNBERG:
                                        Thank you, Attorney
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       Knowlton.
                  So, Ms. Hollenberg.
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                         MS. HOLLENBERG: Thank you. The Office
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       of Consumer Advocate has no objection to the proposed cost
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of gas rate that the Company has filed.

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MS. THUNBERG: Thank you, Attorney Hollenberg. Attorney Speidel.

MR. SPEIDEL: Yes. Thank you. Staff supports the Liberty Utilities proposed 2012-2013 peak period cost of gas rates as filed. The Commission Audit Staff has reviewed the 2011-2012 peak period cost of gas reconciliation and found no exceptions. The sales forecast for the 2012-2013 peak period cost of gas is consistent with past experience. The supply plan is based on the principles of least cost planning and the direct gas costs are based on actual or hedged prices and projected pricing that reflect market expectations. will be a reconciliation of forecasted and actual gas costs for the 2012-2013 peak period that will be filed prior to next winter's cost of gas proceeding, and any concerns that may arise related to the 2012-2013 gas planning and dispatch may be raised and addressed next year in the 2013-2014 peak period cost of gas.

The Local Delivery Adjustment Charge, or LDAC, is comprised of a number of surcharges, all of which have been established in other proceedings, and the actual rate determined in the winter cost of gas and effective for one year. Audit Staff has not completed its review of

1	the environmental remediation costs. Any issues that may
2	arise related to the 2012-2013 environmental remediation
3	costs may be raised and addressed next year in the
4	2013-2014 peak period cost of gas.
5	Staff recommends approval of the revised
6	LDAC rate and the proposed cost of gas rates, including
7	the extension of the Temporary Rate Reconciliation
8	Adjustment rate factor approved in Docket Number DG 11-192
9	into the November 2012-October 2013 period, as just and
LO	reasonable.
L1	Staff has reviewed the proposed supplier
L2	balancing charges, the company gas allowance factor, and
L3	the capacity allocator percentages for this year for
L4	reasonableness and accuracy and recommends Commission
L5	approval for these charges.
L6	Staff appreciates the effort of the
L7	Company and OCA in this matter and recommends approval of
L8	the cost of gas and LDAC rates, subject to the final
L9	audits and/or reconciliations mentioned previously.
20	MS. THUNBERG: Thank you, Attorney
21	Speidel. Attorney Knowlton.
22	MR. KNOWLTON: Thank you. The Company

{DG 12-265} {10-16-12}

is pleased to present its first cost of gas filing under

its new ownership. As Attorney Speidel has indicated, the

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filing was made consistent with prior filings and with all of the Commission requirements governing the cost of gas and the LDAC factor. We are also pleased that the proposed rates reflect a decrease over last winter's rates.

We heard from Ms. Leary that the Environmental -- that this is the first time that the Environmental Surcharge Factor has risen above zero in the past five years, and that is the result of historic aggressive actions by the Company to pursue recovery of dollars from, you know, third parties, where appropriate, to mitigate the impact of those costs on customers.

We would ask that the Commission approve the proposed firm sales cost of gas rates for the 2012-2013 winter peak period, as well as the Company's proposed Local Distribution Adjustment factor, both taking effect on November 1st, 2012.

And, we very much appreciate the participation of Staff and OCA in this process, as well as their support for the Company's proposed rates for the upcoming winter season. Thank you.

MS. THUNBERG: Great. Thank you. With that, we'll move to close the hearing. I will be putting together a summary report and filing that with the

1	Commission to be filed in the docketbook. And, as I said
2	at the outset, I will not be making a personal
3	recommendation. I will just be summarizing what was
4	presented today, and recommend that the Commission
5	consider the record and make their decision based on the
6	record that was developed today.
7	So, with that, thank you, everyone.
8	(Whereupon the hearing ended at 10:53
9	a.m.)
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